



ready. reliable. results.

WHY IS MAINTENANCE ON YOUR POS SYSTEM SO IMPORTANT?



**WE'RE ALWAYS AVAILABLE
AND ON SITE**

24x7x365 access via
phone, internet and email

Purchase an STCR maintenance plan!

Your store cannot run without a POS system. So protect your investment and receive unlimited access to our technical expertise, professionally trained support staff, and decades of experience in YOUR business.

Protect your system, protect your
business with complete coverage.

Why buy a maintenance plan from STCR?

- Our technicians have all been trained by the manufacturers
- Replacement parts are top quality, with warranties to match
- We are dedicated to issue resolution
- We offer a 24-hour, 365-day-a-year hotline
- Our resources are prioritized for maintenance clients.

Without STCR's maintenance coverage, your store runs the risk of costly downtime, service bills, pricey software upgrade fees, and other unexpected expenses.

It's easy to sign up. Call us at 800-776-6576 to speak to one of our knowledgeable sales representatives.

WE'RE READY TO HELP ANSWER YOUR QUESTIONS ABOUT:

- Remote program updates
- Answering 'how to' questions
- Software personalization changes
- Setup and configuration changes
- Tax table updates
- Backup verification
- Disaster recovery
- Incident reporting
- Closed call automatic notification
- Satisfaction follow-up callbacks
- Online Help Desk access to open new calls and review call history

WE ALSO OFFER:

- Contract Management
- Asset Management
- Remote Diagnostics
- Call Dispatch and Coordination
- Call Tracking
- Call Resolution
- Access to software developer support



TOSHIBA



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